



The Lab Services team at Industrial Inspection & Analysis includes some of the brightest minds in the business. And they are eager to share tips, tools, and best practices with customers and colleagues.

For example, an article from one of our lab experts in Minnetonka, Minnesota, shares the [top reasons to calibrate or recalibrate a CMM probe stylus](#). In this newsletter, you'll also read how our labs in Minnetonka and St. Louis [collaborated to meet a unique customer need](#). And I'm particularly proud of how our Lab Services provided [critical support](#) to help doctors and nurses breathe a little easier during the peak of the COVID crisis.

Whether you need [polymer analyses, fatigue testing](#), or have maintenance decisions to make for your [power generation facility](#), our lab experts can help. You'll also discover why [Chemist Carly Fischer](#) is passionate about polymers.

Make a habit of visiting us online at [Industrial-IA.com](https://www.industrial-ia.com) to learn the latest from our lab experts. Whether you have a quick technical question or need ongoing support, IIA is here to help.

Sincerely,

**Nicholas Szkotak**

General Manager, Lab



## IIA Helps Get Vital Protective Device to Doctors During COVID Crisis

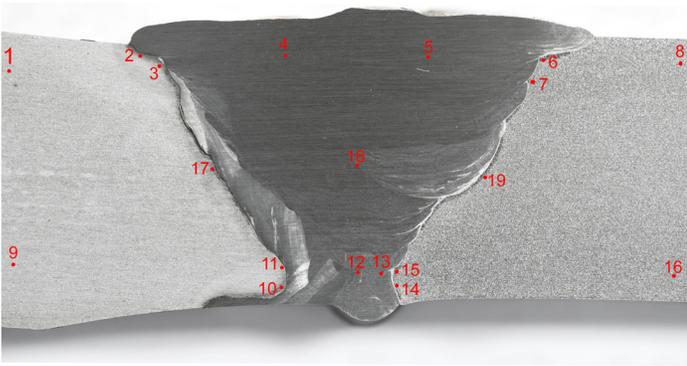
As the COVID-19 crisis reached a peak, IIA was happy to help a Fortune 500 company deliver a new piece of personal protective equipment (PPE) for doctors and nurses. When it mattered most, our first article and dimensional inspections helped this manufacturer quickly and safely move the device from prototype into production.

Learn more about IIA's [first article inspection services](#) and [how a CAV can be useful for manufacturing](#).



## How Often Should You Calibrate CMM Probes?

When choosing whether or not to calibrate a CMM probe, it is typically better to be safe than sorry. But there are some occasions where recalibration may be unnecessary. [Learn best practices](#) and considerations for calibrating or recalibrating a CMM probe stylus.



## Our Services May Surprise You ...

Did you know that IIA has field inspection offices and state-of-the-art testing labs across North America? When you partner with IIA, you tap into a vast network of resources and expertise. IIA subsidiaries work together to bring creative solutions and story-worthy service to new people and places. [Read how](#) our Lift Services team collaborated with our St. Louis lab to deliver a convenient, on-site service to a valued utility customer.

## Our Polymer Analyses Details Chemical and Physical Properties

Polymers are everywhere. We all use them in everyday products such as diapers, nylon, plastic, furniture, pharmaceuticals and coatings on the microchips in our phones. So when you need answers about the polymers in your products, [IIA can help](#). Our polymer analyses provide detailed data about the chemical and physical properties of polymers — information that can aid in quality control and product improvement.

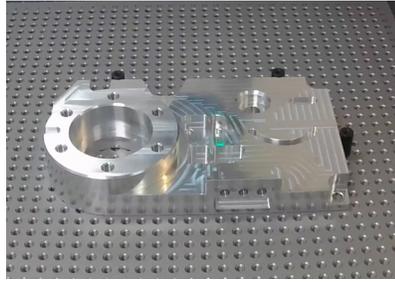


## Fatigue Testing Capabilities

From the gorilla cage at a top-ranked zoo to the re-entry face shields used by astronauts, IIA fatigue testing plays a critical role in ensuring that a material, part or component will perform as intended over the course of its lifetime. [Learn more about our fatigue testing capabilities.](#)

**Our state-of-the-art testing labs and inspection offices are conveniently located across North America.**

[VIEW LOCATIONS](#)



## IIA: Your Lab and Inspection Resource for Renewable Energy

As interest and demand for renewable energy continues to grow, IIA has been offering services to support the safety and performance of hydroelectric plants and wind farms, as well as coal- and nuclear-powered facilities. Along with expert field inspections, we offer a full range of laboratory services, such as [dimensional analysis](#) of parts for generator assemblies and laboratory testing of turbine parts. Learn more about our services for the [power generation industry](#).



## Meet our Polymer Expert

Brimming with enthusiasm for organic chemistry — and polymers in particular — Carly brings expertise and passion to her role as Chemist in our St. Louis testing lab. “The applications for polymers are endless,” says Carly. “If you have questions about your polymers, there’s a good chance we can answer them.”

[Get to know Carly!](#)

## What Our Customers Are Saying

“Use them. Lovely services and people. Thank you so much for your great service and wonderful positive attitudes.”

Mahy A., St. Jude Medical



## Let's Connect

We want to hear from you! Let us know about your latest testing challenges and how we can help. Call us at **866-514-4937** or complete our [online form](#) and we'll get back to you within 24 hours.

Be sure to follow us on [LinkedIn](#) to learn about the latest tools and techniques we're using to solve our clients' problems and make the world safer.



**866-514-4937**

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